|  |
| --- |
| **Nicola’s Story** |
| **Background:**Nicola was referred to our service by Solace. She came to us in crisis and was fleeing domestic violence with her two young children. |
| **What did you do with the client / what goals were set?*** Our goals were to find temporary accommodation.
* Sign up for housing benefit and Universal Credit.
 |
| **What was the outcome?*** Nicola had accidentally refused the first temporary accommodation offer, due to a misunderstanding. I followed this up with the council and got her another offer and Nicola moved in shortly after. We signed up for housing benefit and Universal Credit.
* Bus tickets given.
 |
| **How did Pecan make a difference?**We provided a safe and non-judgemental space for Nicola to come for weekly support. She appreciated meeting face-to-face as she had previously found her situation overwhelming and isolating. |
| **Feedback / memorable quote from client:**“Thank you so much for supporting me, helping me. I don’t know how I would do it otherwise” |