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| **Deborah’s Story** |
| **Background:**  Deborah had been sofa surfing and classified as homeless for longer than 6 months. She was struggling with anxiety and applying for support from housing proved to be a challenge. |
| **What did you do with the client / what goals were set?**   * Our goal was to apply for hostels via her housing officer and forego private renting as an option, as this would be too costly for Deborah as she is not yet in employment. |
| **What was the outcome?**   * We secured her temporary hostel accommodation which she really loves and is currently settling into now! * Deborah is now also keeping herself very busy with courses, voluntary roles and interviewing for jobs. She is keen to work in the beauty sector as she is passionate towards this. |
| **How did Pecan make a difference?**  Advocated on Deborah’s behalf for a right to hostel applications, as well as referring her to employment support to secure a job. |
| **Feedback / memorable quote from client:**  Deborah calling me to let me know she finally has secured a hostel, after months of rejections and difficulties with her housing officer/applications. She was elated and couldn’t thank Pecan enough for the support we provided her. |